

Fig. 1

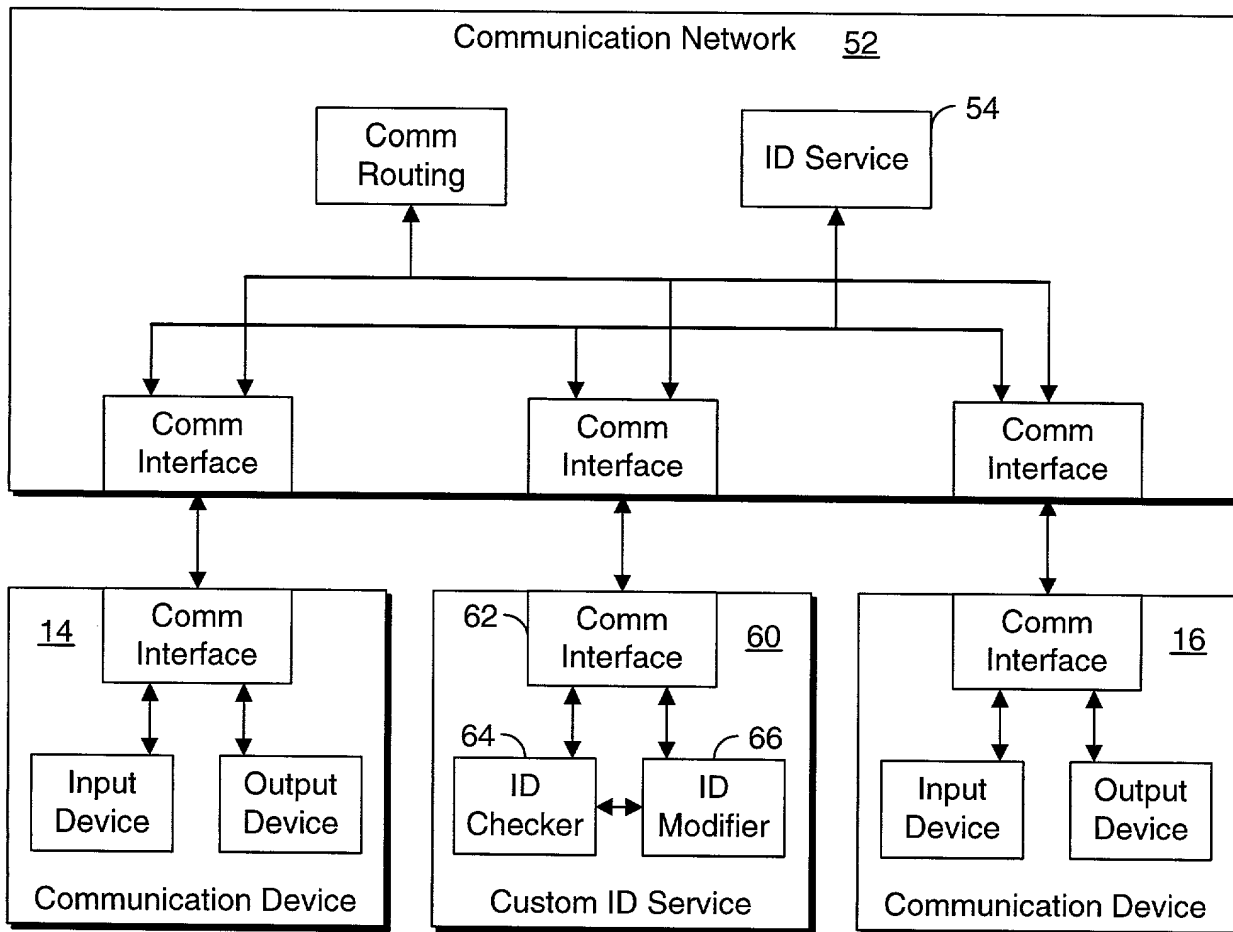
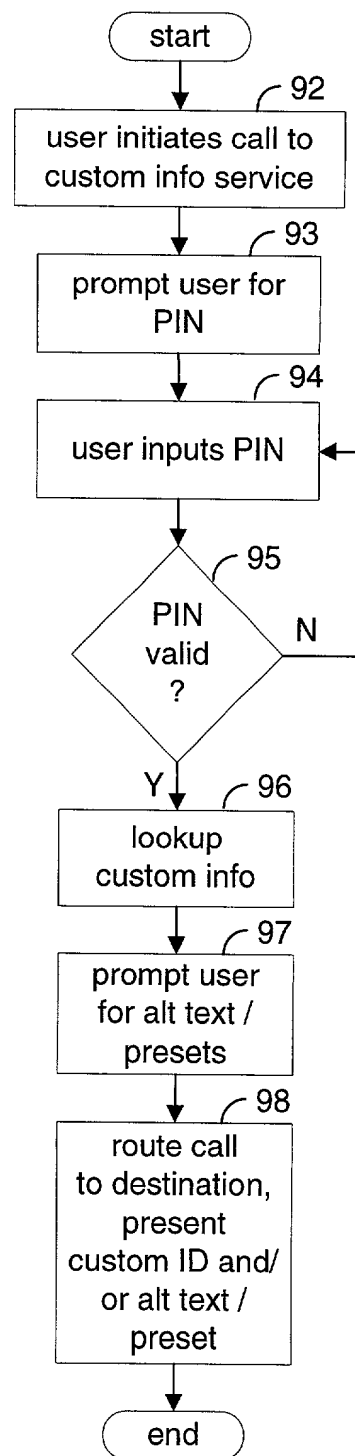


Fig. 2

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graph TD
    Start([start]) --> 80[user initiates call, specifies destination]
    80 --> 81{ID unknown?}
    81 -- Y --> 85[prompt user for PIN]
    81 -- N --> 82{user inputs override?}
    82 -- Y --> 85
    82 -- N --> 83{user inputs PIN?}
    83 -- Y --> 85
    83 -- N --> 84[route call and info normally]
    84 --> End1([end])
    85 --> 86[user inputs PIN]
    86 --> 87{PIN valid?}
    87 -- N --> 81
    87 -- Y --> 88[lookup custom ID]
    88 --> 89[prompt user for alt text / presets]
    89 --> 90[route call to destination, present custom info and/or alt text / preset]
    90 --> End2([end])
  
```



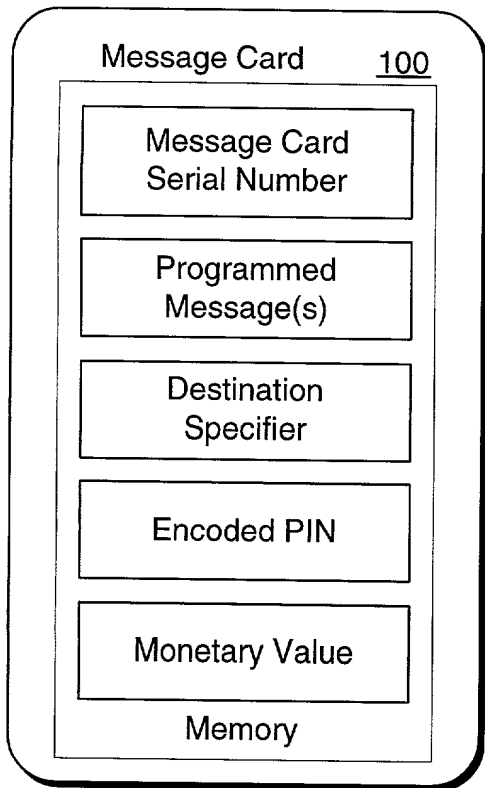


Fig. 5

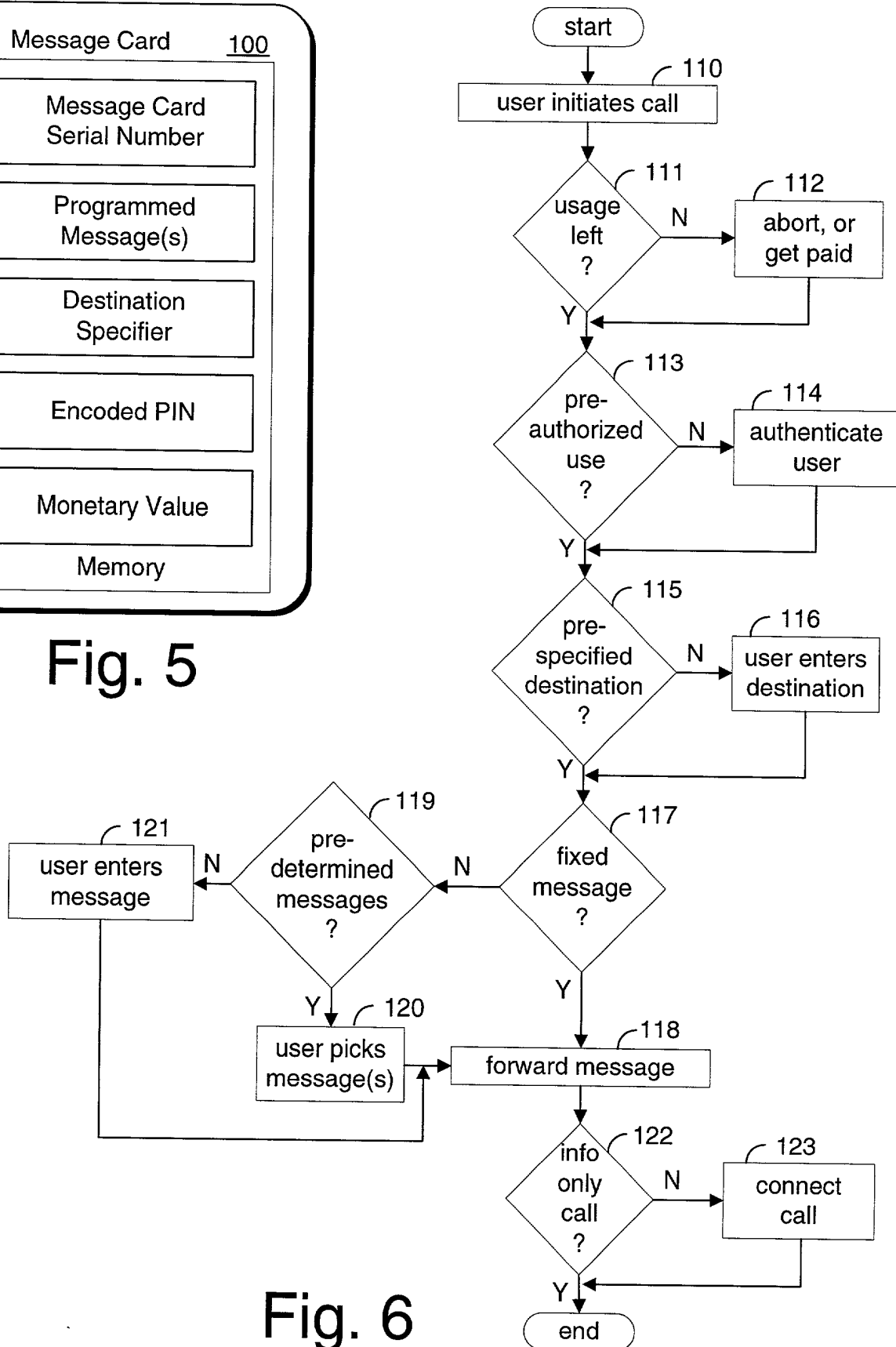


Fig. 6